



HISD ARAMARK Continuous Process Improvement



Client Name: Houston Independent School District (HISD) ARAMARK

Date Started: January 2011

Date Completed: August 2011

TransSolutions was retained by ARAMARK, a \$12.6B firm to assist in the implementation of a Continuous Process Improvement (CPI) program. The project objective was to identify and capture productivity improvements in the company's \$117M state-of-the-art commissary.

The project was divided into two phases:

- Phase 1: Source, support the selection of, and train the prospective Commissary General Manager (GM) candidate
- Phase 2: Transition GM and operations leadership into new roles using TransSolutions' CPI approach
- Phase 3: Identify and capture savings for the client through the CPI engagement

TransSolutions successfully sourced and presented qualified GM candidates to the client for interviews and selection. Upon candidate selection, working with the new GM, TransSolutions conducted a four-month implementation program that identified 8 projects that captured over \$882.0k in savings or 12% combined productivity and/or cost reduction benefits.

The completed initiatives consisted of improved hours control, more efficient production forecasting, and reductions in product waste. The projects were led by client personnel and facilitated by TransSolutions.